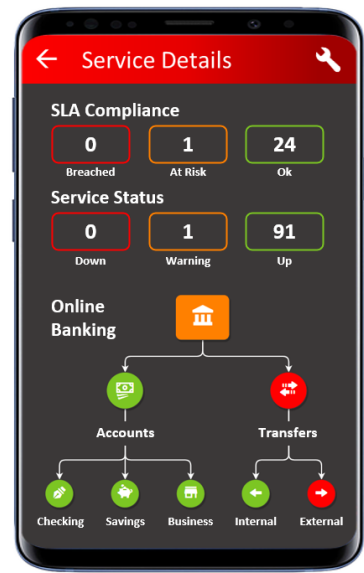


Service Control

Unleash the power of unified IT Service Control with Ceeview. Achieve exceptional service quality through our comprehensive, adaptable, and cost-effective platform that facilitates clear visibility, efficient cost management, and seamless collaboration between enterprises and service providers.



Navigating Service Excellence with Ceeview

In the intricate landscape of service delivery, Ceeview serves as your guiding compass, delivering unmatched visibility, command, and alignment between enterprises and their IT service providers. As the singular source of truth, it drives proactive initiatives and assures real-time responsiveness.

- **Unify Operations:** Ceeview creates a common platform for service management, promoting transparency, trust, and mutual collaboration.
- **Elevate Compliance:** With Ceeview's centralized SLA tracking, joint accountability for service quality and prompt responses is enhanced.
- **Streamline Operations:** Ceeview simplifies the path from detecting service quality issues to resolving them, increasing operational efficiency.
- **Optimize Costs:** By correlating costs with services, Ceeview enables comprehensive cost control, aiding in strategic financial decisions.
- **Automate Transparency:** Ceeview's automated reporting system ensures all stakeholders stay updated on service status and infrastructure health.

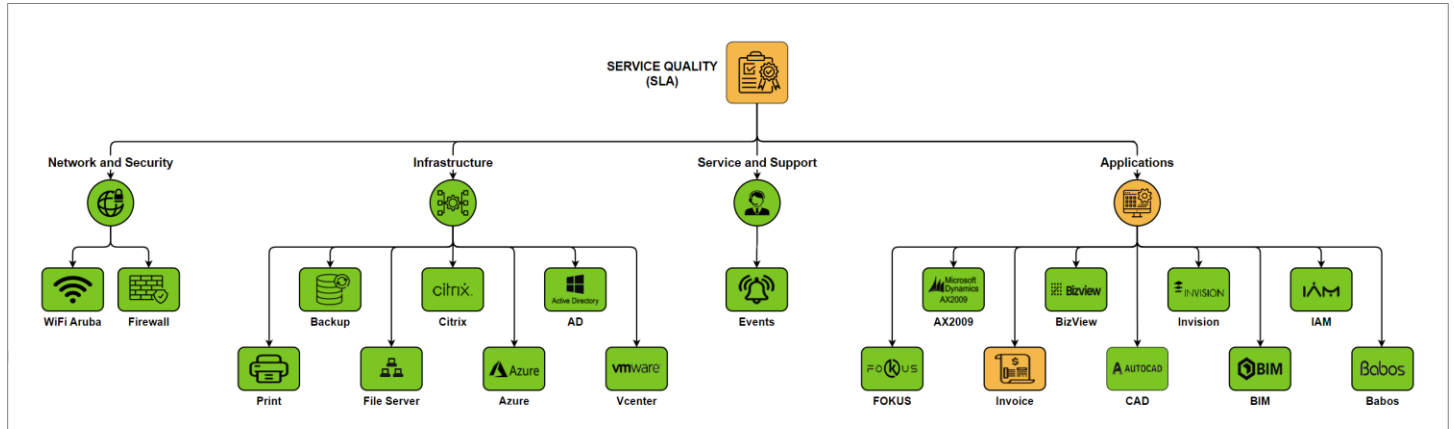
Ceeview maximizes customer satisfaction by monitoring and managing services with reliability and availability.

Rune Goksør,
Senior IT Consultant,
Dustin



Mapping Service Excellence: The Ceeview Service Model

Among the many unique business services, each governed by individual service level agreements (SLAs), Ceeview instills clarity and coherence. Our platform's heart is a sophisticated service model derived from your service provider's SLAs. This model segments your IT environment into discrete areas like applications, infrastructure, and network & security, converting each area's uptime and response time into tangible SLA compliance metrics.



Delving Deeper for Enhanced Visibility and Operational Excellence

Ceeview opens the door to unprecedented visibility, enabling you to delve deeper into your service landscape. Our platform provides a granular view of individual service elements, with alerts signaling real-time performance anomalies. Easily customize dashboards with dynamic mapping capabilities and ensure coordinated action across your organization through comprehensive, shareable reports. Dive deep into this richly detailed ecosystem, where clear sight meets practical knowledge, propelling forward-thinking management and top-notch performance.



Experience Unrivalled Service Control

Discover the true power of Service Control with Ceeview. Our intelligent observability platform builds a bridge between your business and your Managed Service Providers (MSPs). By working together, you get smoother services and better cost management. Our aim? To create trust and make sure both sides understand and achieve the best service quality. With Ceeview, Service Control is easy and effective. Join us and experience the difference.